EPOS SDW 5000 series headsets are provided to you by ElectSys Tech LLC, a value added reseller for EPOS. Please contact us for pricing at 573-569-4200 or http://electsys.tech

IMPACT 5000 Series

Designed for modern office professionals, IMPACT 5000 Series is a professional communication and collaboration hub offering users total flexibility in the office. All your devices connect seamlessly through one single headset system.

Super wideband sound gives you a voice experience beyond conventional business standards, while advanced security features keep your conversations confidential. Enjoy a flexible choice of wearing styles and experience an array of smart features to enable seamless collaboration and communication. Smart headset motion sensor and base station controls deliver easy call management, while a headset busy light helps you to remain undisturbed during calls and conferences.

See more at eposaudio.com/impact-5000



Key benefits & features

Experience superior EPOS sound

With super wideband audio and exceptional stereo performance, combined with sound clarity in high density environments

Empower your people with total flexibility

One flexible headset that pairs easily to all devices with extensive wireless range up to 180 m / 590 ft and smartphone charging via USB port on base station

Increase productivity and create focus

With clear busy lights, noise dampening ear pads, plus smart headsets and base station for easy call management

Ensure enhanced security for all your calls

With Protected Pairing, 128-bit authentication, DECT Security certification to keep all conversations confidential

Enjoy all-day wearing comfort

With soft leatherette ear pads for consistent comfort and well-being, so you can be as effective as possible

Additional benefits & features

Exceptional speech intelligibility – with two microphone noise-cancelling system and own-voice detection technology

Enjoy high-quality music and multimedia – with EPOS stereo that takes DECT headsets to the next level

Triple-connectivity – manage all calls from one headset via softphone/PC, desk and mobile phone*

Stay flexible via single base station – for all IMPACT 5000, EPOS Bluetooth[®] & wired headsets* or speakerphone Phone conferences – easy setup of up to 4 IMPACT 5000 headsets with the same base station

Hot desking – with fast, secure headset pairing



Easy configuration and management – for IT managers using EPOS Manager with disabling options to boost security

Clear and certified business calls – optimized for UC and Skype for Business certification

Talk for longer - extended talk time of up to 14 hours

Manage calls seamlessly – with smart headset and base station controls

Fast charging – 50% battery in just 30 minutes

Wide choice of wearing styles – single or double-sided headband or 3-in-1 wearing style with single-sided headband, ear hook and neckband

Comparison overview IMPACT 5000 Series

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				21				21				21
	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT	IMPACT
	SDW 5066	SDW 5065	SDW 5064	SDW 5063	SDW 5036	SDW 5035	SDW 5034	SDW 5033	SDW 5016	SDW 5015	SDW 5014	SDW 5013
Art. no.												
EU	507022	506598	507010	506586	507018	506594	507006	506582	507014	506590	507002	506578
UK	507023	506599	507011	506587	507019	506595	507007	506583	507015	506591	507003	506579
US	507024	507000	507012	506588	507020	506596	507008	506584	507016	506592	507004	506580
AUS	507025	507001	507013	506589	507021	506597	507009	506585	507017	506593	507005	506581
JP	N/A	507274	N/A	N/A	N/A	507273	N/A	N/A	N/A	507272	N/A	N/A
Wearing style												
Single-sided headset							•	•	•	•	•	•
Double-sided heaset	•	•		•								
Headband	•	•							•		•	•
Neckband									•	•	•	•
Leatherette ear hook									•	•	•	•
Leatherrette ear pad/s	•	•	•	•	•	•	•	•	•	•	•	•
Connectivity												
Desk phone	•	•			•	•			•	•		
Softphone/PC	•	•	•	•	•	•	•	•	•	•	•	•
Mobile phone	•	[•]	•	[•]	•	[•]	•	[•]	•	[•]	•	[•]
Tablet	•	[•]		[•]		[•]		[•]		[•]	•	[•]
- Multi device connectivity*	•	[•]	•	[•]	•	[•]	•	[•]	•	[•]	•	[•]
USB or Bluetooth [®] headset/speakerphone	•	•	•	•	•	•	•	•	•	•	•	•
Microphone												
Two microphone noise-cancelling system	•	•	•	•	•	•	•	•	•	•	•	•
Features & technologies												
Super wideband sound	•	•	•	•	•	•	•	•	•	•	•	•
High density wideband mode	•	•	•	•	•	•	•	•	•	•	•	•
Headset busy light	•	•	•	•	•	•	•	•	•	•	•	•
Busy light for the desk	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]
EPOS ActiveGard [®] technology	•	•	•	•	•	•	•	•	•	•	•	•
Noise at Work, (EU directive)**	•	•	•	•	•	•	•	•	•	•	•	•
DECT security	•	•	•	•	•	•	•	•	•	•	•	•
Protected pairing	•	•				•		•	•		•	•
Unified communications												
Optimized for UC	•	•	•	•	•	•	•	•	•	•	•	•
Skype for Business Certified	•	•	•	•	•	•	•	•	•	•	•	•

[·] Mobile connectivity available via optional BTD 800 dongle accessory
[[·]] Option available with additional accessory
Connects up to two mobile devices at the same time
** In compliance with EU Noise at Work legislation. EU Noise at Work Directive (Directive 2003/10/EC)





EPOS ActiveGard® technology



Hearing protection

During the course of a day, headset users may be exposed to seldom, but hazardous incoming noises that can be dangerous to their hearing. Technically referred to as a sound burst, this can potentially cause long-lasting damage to the human ear. To safeguard users, all EPOS headsets for contact center and office environments are equipped with innovative EPOS ActiveGard[®] technology.

Please be warned that the sound without EPOS ActiveGard® can be extremely high. We recommend the volume should be set low when playing.

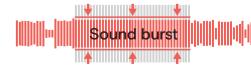


Play sound without EPOS ActiveGard®



Play sound with EPOS ActiveGard®





ActiveGard® Compressing

Super wideband audio technology



Hear between the lines

In our ongoing quest for an even better user listening experience, EPOS offers next generation sound quality with super wideband audio. The human ear has a range of 20 Hz up to 20 kHz and as super wideband audio technology operates in the extended frequency from 100 Hz all the way up to 11.5 kHz, it provides outstanding sound quality.

The way in which you hear the inflection, pace and volume of a caller's conversation depends very much on the quality of the sound your headset delivers. With super wideband sound, you get a more natural experience, where subtle details in tone encourage a fuller understanding. Your voice is crisper and clearer, allowing callers to hear the nuances of your conversation and improve intelligibility. Basically, you get a better, more natural sounding conversation where no important details are lost.



Frequency ranges in call mode

Cutting edge microphone technology



Exceptional speech clarity

EPOS sets a new standard in DECT headsets and microphone technology with the IMPACT 5000 Series. IMPACT 5000 Series' headsets include two digital microphones that work together to reduce background noise and optimize voice transmission.

One microphone focuses on reducing and filtering background noise in the surrounding environment, while the second microphone focuses on the speaker's voice to send the clearest signal to the listener. By choosing the best combination of the two microphones'



Play sound with SDW 5000 Series (Two mic. system)



Play sound with DECT headset (One mic.)

input and processing the sound, the most optimal and clear sound is transmitted to the listener.

Thanks to the improved sound quality, your voice gets through to the caller more clearly, which means more efficient conversations, fewer misunderstandings and less fatigue from trying to decipher what's being said.

Noise-cancellation technology



Optimum speech clarity

To reduce background noise, filter out disturbing ambient noise and enable crystal clear telephone conversations, EPOS headsets have noise-cancellation technology incorporated in the microphones.

Certain models in the range offer ultra noise-cancelling microphones, which are able to improve voice transmission in particularly noisy environments.